



F1 Consultancy



Personnel

THE BREAKDOWN & RECOVERY INDUSTRY RECRUITMENT SPECIALIST

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Introduction

F1 Personnel Ltd is the only agency in the UK that offers Recruitment, Training and Consultancy solutions focused solely on the Breakdown & Recovery Industry.

Established in 2001 and with over 30 years combined knowledge and expertise we work closely with all industry stakeholders including the: key-figures, associations, work providers, motoring organisations, operators and automotive businesses; large and small.

The aim of F1 Consultancy, the division of the agency dedicated to offering professional analysis and objective, independent advice, is to provide a range of services to help consolidate operations, analyse strengths and weaknesses and plan strategies to restructure, streamline and move recovery businesses forward.

Our specialist team has a long-term working knowledge of the industry, coupled with training in all aspects of legislation and business management, giving them a unique insight and perspective; the ability to see the bigger picture but to understand the smaller detail.



...seeing the bigger picture

Independent Overview

Recovery businesses are often founded rather than incorporated; family businesses nurtured and grown and handed down through the generations. Rarely is there another industry where founders and their families are so inter-twined and where passions and pride run so high!

This industry, above all others, has been subject to numerous changes over the years both operationally and legislatively including: health & safety, auditing, risk assessment and, most significantly, driver regulations. The requirement to understand these changes and incorporate them into new working practices and procedures has put immense pressure on these businesses; having to find ways of modernising operations whilst balancing profitability against compliance.

F1 Consultancy understands these pressures; we believe that through sharing best practices, providing mentoring, training and support, we can help you achieve business transformation, improved efficiencies, growth and, ultimately survive and succeed in this ever-changing climate.



...seeing the smaller detail



Core Principals

Operational Analysis

Streamlining operations to gain real, long-term efficiencies; this involves an organisation-wide analysis of your processes, people and systems to highlight strengths and weaknesses and identify areas that require improvement

Planning & Strategies

Once analysis is complete and the business objectives understood we help our customers devise a robust business plan and adopt new strategies to drive these objectives and plans forward

Change Management

Working with our customers to embrace change; we implement these strategies and guide your organisation and your staff through the process of change to ensure you achieve long-lasting results



Support & Training

Ongoing support through; Management training, leadership development and mentoring is available to implement changes, plan for the future, deliver results and achieve business growth



Sustainability

By analysing, strategising and implementing achievable objectives and goals your recovery business can remain resilient through the hard times and flourish during the good times.

...planning for the future

Consultancy Services

Operational Analysis

Organisational and departmental analysis; systems, processes and procedural reviews

Financial Analysis

Assessment of the viability, stability and profitability of the business, sub-businesses and projects

Service Delivery

Mystery shop, customer satisfaction survey management and complaints analysis

Training & Development

Training assessments, leadership development and training & mentoring services.

Employee Matters

Employee contracts, terms & conditions and handbooks. Grievance hearings, pre-disciplinary investigations, termination and redundancy advice





Capabilities

Our commitment to excellence is reflected in the experience and professional accreditations of our specialist team.

Hands-On Experience

- Recovery Industry Management: over 10 years management within the industry and running all aspects of a recovery business; in-depth knowledge of roadside & recovery operations, workshop, control room and parking management. Business development, planning and strategy implementation.
- Transport, Fleet, Workshop & Bodyshop Management: holders of both National and International CPCs and Operator's Licence. In-depth knowledge of Road Transport Law, Driver Hours Regulations, Obligations, Conditions and Application.
- HR Management: daily management of staff and staffing procedures and practices; performance, training, mentoring, grievance, disciplinary, termination and redundancy issues. Knowledge of employment law, disciplinary procedures, employment contracts, terms & conditions and employee handbooks.
- Liaison with all authorities, agencies and professional bodies including: Highways, Environment, Traffic Commissioner, Local Authority & Councils, Emergency Services, Police Contract, Prisons, Ports and Customs Officials.

- Long-term working partnerships with key-industry professionals and organisations including: work-providers and professional associations.
- Departmental Job Experience: over 12 years experience of Light & Heavy Recovery duties and Breakdown Patrol.
- Systems Knowledge: advanced working knowledge of Recovery Management Systems including; Turbo Dispatch, Garage Manager, ELVIS and ApexRMS.

Business Management Courses & Accreditations

- IOSH Management Course
- Disciplinary, Grievance procedure and Employment Law
- Incident Management and Highway Awareness
- Time Management Course
- Train the Trainer
- IMI Membership
- ICF Coaching & Development

Driver Qualifications:

- LGVC+E
- ADR Tanks & Packages
- IVR Heavy Recovery Course & additional IV modules
- C&G 1,2&3 Motor Vehicle Engineering



Fees & Charges

Working with us should be as positive as possible, therefore, we focus on what your requirements are, and tailor our services accordingly.

We offer daily, weekly, monthly and long term solutions to suit your exact needs and budget.

Our fees are competitive and we provide our services UK wide.

For more information on our fees and charges please contact one of the team to arrange a free of charge consultation.

...get in touch

Enquiries

For more information about our recruitment services and to discuss your particular staffing requirements and our fees please contact one of the team:

Contact Details

Telephone: 01708 444696
Email: f1consultancy@f1personnel.com
Website: www.f1personnel.com

Online Enquiry

You can always contact us online and make an enquiry using our website 24/7. The enquiries go straight to our team and we can respond accordingly.

Please visit:

<http://www.f1personnel.com/f1consultancy>





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